

Phone Support:
(855) 536-5052 x1

Email Support:
supportrequest@digetek.com

Remote Support:
www.digetek.com




We hope everyone will enjoy Independence Day. Although our office will be closed Friday, July 3rd to observe the holiday, we will be on call and ready to respond to urgent tickets. Please email supportrequest@digetek.com or call our office at (855) 536-5052 to create a ticket.

Are you using a Netgear Router?

Two independent security researchers have discovered an unpatched vulnerability for 79 models of Netgear routers. The vulnerability resides in the firmware for the routers and could allow a hacker to take control of devices remotely. A list of all models effected is included with the article posted on our Facebook page.

Make sure to check for and install patches often to keep your network protected!

How has working remotely changed job performance?

A new survey shows that nearly a quarter of employees reported feeling more disciplined, and nearly a third reported feeling more creative away from the office. However, not all employees surveyed reported the same outcome. Close to 75% of employees reported challenges with the shift to work at home. Some of those reported challenges included: Technology/Connectivity, Virtual Meetings, Communication barriers, Lack of social interaction, and Boredom or Loneliness.

If you or anyone on your team is still working remotely and struggling with any of the issues listed above, please feel free to reach out to anyone on your DigeTekS team. We would love to see if we are able to help you resolve any of the issues your team is still facing! More information can be found in the article listed on our social media as well as on the blog page of our website!

Are You Interested in Learning More About Your DigeTekS Team?

We are starting a new weekly post on social media to introduce our team to yours. Each Monday will post a photo and short bio for one of our team members. Be sure to follow us on social media to learn a little more about each of our team members!



Please don't hesitate to submit a ticket if you have an issue!

You can call our help desk support line, reach out to us through our remote support link on our website, or send us an email at supportrequest@digetek.com.

- PC Tips & Tricks:**
1. Never click on pop-ups that claim you have won a prize. The only "prize" you will win by clicking on the pop-up is a big box of regret as your PC and data within is infected by malware.
 2. If you mistakenly close an internet tab, reopen it using **CTRL + SHIFT + T**
 3. Always protect your electronics with an appropriately rated surge protector.



Do you know what information shouldn't be freely shared via email?

Any private data (i.e. passwords, account numbers, and personal details) should be sent via encrypted email.

Review with your manager if you have any questions or concerns.