

IT Consulting

| Managed Services

| Network Security

| Hosted Services



Phone Support:
(855) 536-5052 x1

Email Support:
supportrequest@digetek.com

Remote Support:
www.digetek.com



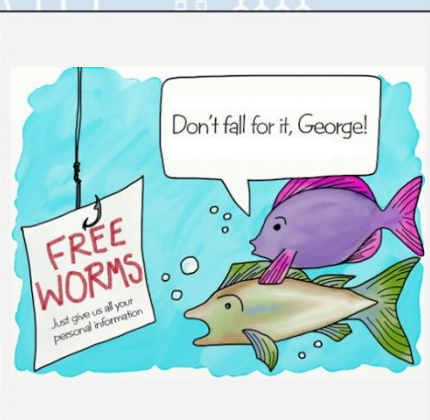
REMOTE SUPPORT

Please don't hesitate to submit a ticket if you have an issue!

You can call our help desk support line, reach out to us through our remote support link on our website, or send us an email at supportrequest@digetek.com.

PC Tips & Tricks:

1. Use a VPN (Virtual Private Network) while using free public WiFi to keep your web activities private.
2. Beware of phishing. Use caution when links/attachments are received and always verify odd and unsolicited requests.
3. If an online shopping deal seems too good to be true, it probably is.
4. Hover over hyperlinks within emails to display the actual link location in the lower left corner of the window.



The Easter Bunny won't deliver updates to you this month. Always make sure you install program and device updates as soon as they are released to help protect your devices and information!

Beware of Malicious Coronavirus Websites

Cybercriminals have created thousands of Coronavirus (COVID-19) related websites as bait to trick users into infecting their machines. If you are looking for up to date and fact-based information on the virus, check out pages by the Center for Disease Control (CDC) and other legitimate government websites. The CDC's website can be found at www.cdc.gov.

Don't Click On COVID-19 Information Application Pop-Ups Windows!

Hackers are hijacking router DNS settings in order to redirect users to malicious sites hosting fake COVID-19 information app pop-ups. Upon downloading the app, users are infected with the Oski Information-Stealing Trojan virus.

Protect yourself from this specific hack by disabling remote router access and ensuring a strong and unique router admin password.

For about a dollar a month you can boost your defenses against DNS hacks by using a filter. Your information and security are worth the protection.

Need Help Getting Your Team Working Remotely?

From everyday essentials disappearing from store shelves, to financial impacts, and the possibility of an extended time working from home the current coronavirus situation puts into perspective how quickly life can change. The best way to prepare for these types of changes to everyday life is to make an appropriate plan before you need it – especially when it comes to workplace continuity.

If you are interested in reviewing your options for a work-from-home workforce, we are here to help! We can help make recommendations to keep your network and information safe while employees are working remotely. Feel free to reach out to anyone on your DigeTekS team as we are happy to answer any questions or to set up a meeting to further discuss your options. As always, we thank you for trusting us with your IT needs.

Beware of Malicious Link or Attachments

Are you new to using Zoom for meetings while working from home?

The number of users for Zoom and other online communication platforms has grown exponentially in the last few weeks. Hackers have taken notice and have started to exploit that new usage. Be on the lookout for misspellings in links or websites for common online platforms (i.e. googloclassroom.com or zoom-us.com). Also, watch out for links or attachments sent from unknown sources and within unsolicited messages.

Is it okay if you plug your personal electronics (phone, iPod, camera, etc.) into your work computer?

Do you know your company's Acceptable Use Policy (AUP) for hardware and software? Reach out to your manager for a list of guidelines you should adhere to when using company devices and resources.