

**Phone Support:**  
(855) 536-5052 x1

**Email Support:**  
supportrequest@digetek.com

**Remote Support:**  
www.digetek.com






Regardless if a technician is on site, don't hesitate to submit a ticket if you have an issue/work request. You can call the help desk line, reach out to us through our remote support link on our website, or submit a ticket via email to ensure ticket logging and routing.

### Massive Data Dump Exposes Email Addresses and Passwords

When was the last time you changed your password to something complex and never been used before? Over 770 email addresses and 21 million passwords have been exposed in a recently discovered data dump. The compromised credentials originate from thousands of sources and while some of it has been verified as inaccurate or outdated, the fact of the matter is that some of the data could indeed be used to compromise current accounts.

If you're in the habit of using the same password for multiple accounts and/or never changing your passwords, it's possible that your current credentials could be included in the recently exposed data dump.

### Widespread WiFi Firmware Bug

Billions of devices including laptops, gaming consoles, Internet of Things (IoT) devices, routers, and more are affected by a WiFi chipset vulnerability that allows hackers to execute malicious code without any user interaction.

If you have concerns, contact the DigeTekS team!

### Apple FaceTime Bug: Update Soon To Come

Apple announced last week that a fix for the FaceTime bug will be released shortly (this week). The recently discovered bug enables users to hear and see the person they were calling without the recipient even picking up the call...

Those owning an Apple device were urged to disable to app until a patch was released, but Apple made the move to ultimately disable the app on the server side until a fix was released. When the update arrives, install it to regain FaceTime functionality.

### Google Making Efforts to Prevent Spoofed Site Concealment

How careful are you to inspect the URL of the websites you visit?

Many hackers direct users to malicious pages with URLs that look similar to legitimate ones. Would you notice if a URL said G00gle rather than Google? Google is currently working on making it harder for hackers to conceal the true identity of spoofed sites by figuring out how to detect URLs that seem to deviate in some way from standard practice.

**Do you know how many characters, lowercase letters, uppercase letters, numbers, and special characters you need to use when creating passwords to access company information?**

Do you know your company's Password Complexity Policy? If you're trying to create a new password and the system isn't taking it, you may need to add more characters, a special character, a number, and/or upper-case letter. In general, it's always a good idea to employ all of the above to create a strong and secure password..

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#### PC Tips & Tricks:

1. Do you know how many clicks it takes to get through every page of a Google search result? A lot... If you're having trouble finding what you're looking for, try using Google's advanced search function after completing your initial search: Settings>Advanced Search

2. How often do you backup your data? Backing up your devices regularly will prevent any permanent data loss due to accidental deletions, system breaches, or any other reasons data could be lost/compromised.

