

**Phone Support:**  
(855) 536-5052 x1

**Email Support:**  
supportrequest@digetek.com

**Remote Support:**  
www.digetek.com





**Please don't hesitate to submit a ticket if you have an issue!**

**You can call our help desk support line, reach out to us through our remote support link on our website, or send us an email at supportrequest@digetek.com.**

- PC Tips & Tricks:**
1. Always update your devices when an update is available. While some updates may contain new features that aren't necessarily a need-to-have, others may contain fixes for critical software vulnerabilities that hackers could exploit.
  2. Regardless of your machine's operating system, be sure to install desktop antivirus protection.
  3. Use a hosted email quarantine solution to help cut back on the amount of spam you may receive and most importantly reduce risk of infection due to malicious links and attachments within phishing emails.



If you have an issue this July 4th, don't hesitate to give us a call. Our offices will be closed, but our technicians are on call and responding to urgent tickets.

Have a safe holiday!

**Patch ASAP: BlueKeep Windows Flaw**

Have you patched your older Windows systems against Blue Keep (CVE-2019-0708)? It's estimated that there are still 1 million unprotected computers/servers connected to the Internet. These unpatched machines are vulnerable to the BlueKeep Remote Desktop Protocol (RDP) vulnerability that could cause a wormable cybersecurity outbreak similar to how the WannaCry malware spread in 2017.

All systems but Windows 8 and 10 are affected by BlueKeep.

**Mac Gatekeeper Vulnerability**

Own a Mac? A flaw in your Mac's Gatekeeper allows untrustworthy and malicious apps to make their way onto your system. Apple has been notified of the vulnerability and it's only a matter of time before they release a patch, but until then: Only download applications/programs from the Mac App Store and ensure that you have antivirus protection running.

**Florida City Paid Over \$600,000 Data Ransom**

A Riviera Beach police department employee clicked on a link/attachment in a malicious email and BOOM, just like that, unleashed ransomware on the city's network. Does your company have a backup and disaster recovery plan set in place? Performing regular backups and backups testing can prevent the need to pay a data ransom in the instance your systems become infected by ransomware.



**Is Your Company A Sitting Duck For Cybercriminals?**

**When was the last time you had your security tested?**

When it comes to ensuring that your systems are tightly protected against the many cyber threats of today, it's always beneficial to verify your defenses at least on a yearly basis. DigeTekS can investigate if your business is a sitting duck for cybercriminals and recommend the measures needed to secure your network. Give us a call!

**Do you know your company's Email Retention Policy?**

Some industries, such as healthcare and banking, are legally required to retain emails for a certain amount of time before deletion, while others may employ an Email Retention Policy for improved email management efficiency and more.

Review with your manager if you have any questions or concerns.