

Phone Support:
(855) 536-5052 x1

Email Support:
supportrequest@digetek.com

Remote Support:
www.digetek.com

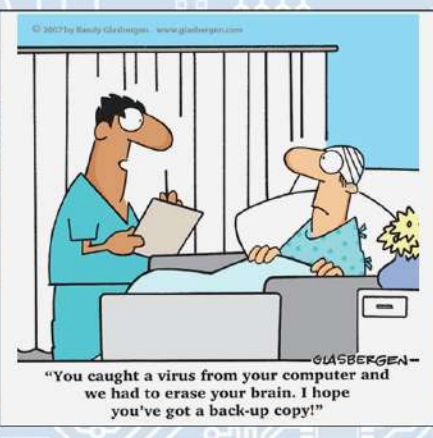




Please don't hesitate to submit a ticket if you have an issue!

You can call our help desk support line, reach out to us through our remote support link on our website, or send us an email at supportrequest@digetek.com.

- PC Tips & Tricks:**
1. Always update your devices when an update is available. While some updates may contain new features that aren't necessarily a need-to-have, others may contain fixes for critical software vulnerabilities that hackers could exploit.
 2. Ever come across an email from someone you know that looks a bit phishy? Give the person a call to verify that they sent the email.
 3. Having computer/network troubles? Give our help desk line a call or submit a ticket to supportrequest@digetek.com!



Phishing, rootkits, and ransomware, oh my! On the 24th, DigeTekS will be up north hosting a Cybersecurity Lunch & Learn in Sheridan, WY. Reply to this email for more information! --- Know someone that could use some IT support or cybersecurity training? Let us know their name and we'll take it from there!

Attn: ASUS Users

Asus' software update system was hacked and used to distribute malware to about 1 million Windows computers... Make sure you have a reliable antivirus program installed and update the Asus Live Update app to the most recent version (V3.6.8 or higher).

Facebook Records Exposed

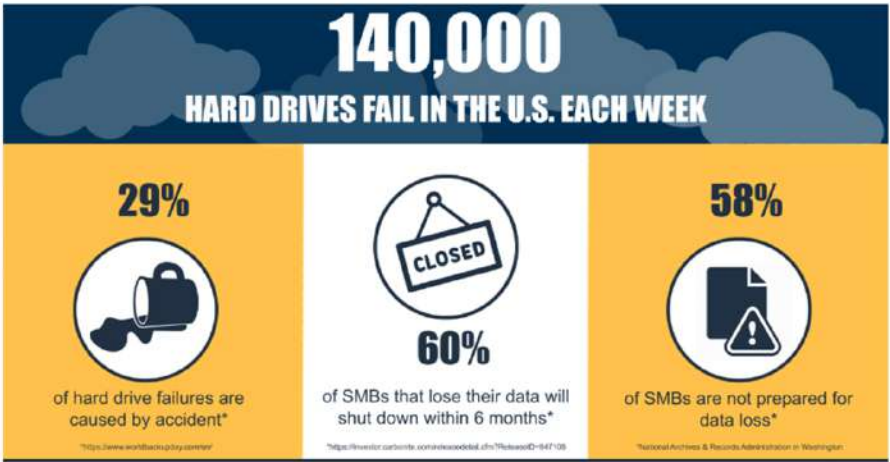
When was the last time you changed your Facebook password? Hopefully you're not reusing passwords... Facebook stored passwords for hundreds of millions of users in plain text, exposing them to anyone with internal access. It has also been discovered that third-party companies have stored over 540 million records (account names, comments, and other info used for analyzing user interactions).

Payroll Change Request Scam

Criminals are trying to steal employee paychecks. Employers, if you receive payroll change request from an employee, give them a call to verify to requests.

Backup Backup Backup!

Regular backups (and testing of backups) are critical every day of the year. Data can get deleted, destroyed, and compromised via accidents, ransomware, and more. How long could you operate if you suddenly lost all of your data?



78% of SMBs will backup their data to the cloud by 2020*

*Forbes

Do you know what qualifies as Personally Identifiable Information (PII)?

PII is ANY information that can identify a living individual (such as full name, Social Security number, driver's license number, etc.) and data privacy laws govern the handling of PII. Be sure that you know how to remain PII-compliant in your location and industry!

Review with your manager if you have any questions or concerns.