



IT Consulting | Managed Services | Help Desk Support | Hosted Services   

Phone Support:
(855) 536-5052 x1

Email Support:
supportrequest@digetek.com

Remote Support:
www.digetek.com





Please don't hesitate to submit a ticket if you have an issue!

You can call our help desk support line, reach out to us through our remote support link on our website, or send us an email at supportrequest@digetek.com.

- PC Tips & Tricks:**
1. With Daylight Savings Time now in effect, spring is soon to follow! It's never a bad time to do a little PC file spring cleaning. Removing/storing old unused files elsewhere can help improve the performance of your machine.
 2. From Facebook accounts to email accounts, use Multi Factor Authentication (MFA) to layer and increase protection against cybercriminals trying to access your account(s).
 3. Reach out to DigeTekS with any IT questions and/or concerns :)



If you or someone you know is interested in learning more about the best cybersecurity measures to strengthen and secure business, join us in Denver on March 20th. Our CEO, Shane Brown, will be hosting a lunch & learn event (free with RSVP and lunch will be provided). Respond to this email for more information!

Attn: Windows 7 Users

If you're running Windows 7, upgrade to a later version asap. A critical vulnerability has been discovered and there is no indication of how long it will be until a fix is released. Microsoft is urging users to upgrade to Windows 10 and keep up to date on patches.

Attn: Chrome Users

If you have Chrome installed on your device, ensure that it is running version 72.0.3626.121. A critical vulnerability was recently patched and while chrome typically auto updates, it doesn't hurt to verify that you're running the latest and safest version by accessing Chrome's menu (3 dots icon on top right of Chrome)>Help>About Google Chrome.

Citrix Security Breach

Citrix recently announced that its systems were breached during the Christmas 2018 holiday. While there isn't any evidence suggesting that hackers may have tampered with official software or other products, the investigation is ongoing.

DigeTekS Lunch & Learn: Cybersecurity

Every second of every day, business of all shapes and sizes are targeted by cybercriminals looking to steal data and/or extort money. From phishing to device exploitation and more, cybercriminals use a variety of tactics to breach and compromise your systems. Do you know your risk and how to defend against the arsenal of cybersecurity threats? Join DigeTekS CEO, Shane Brown, and grab a byte as he presents the many cybersecurity threats of today and how you, as an individual user and employee, can protect yourself and company.

Do you know what type of sites you shouldn't visit on your work computer?

Do you know your company's Internet Acceptable Use Policy (IAUP)? Your company may or may not have measures in place to monitor/restrict access to sites pertaining to social media, adult media, torrent downloading, and more. If you need access to a restricted site, please review with your manager for access.